SERMI @ Daimler Trucks

General Information

An additional role for XENTRY Diagnostic access will be required in relation to SERMI effective for 3rd Parties (ISP) due to the RMI Regulation as of 1st October 2023. The country-specific start dates will vary as not all Member States have an accredited Conformity Assessment Body (CAB) available in time.

SERMI has been created as part of the requirements of the Delegated Regulation (EU) N° 2021/1244, Regulation (EU) N° 2018/858 and Regulation (EC) N° 692/2008, which grant standardized access to technical information whilst establishing specific provisions for access to vehicle security features.

Unrestricted access to Daimler Trucks security related information (SERMI) will no longer be possible.

The additional SERMI authentication will be required for theft relevant diagnostic processes e.g., replacement and reprogramming of theft-relevant control units or electronic vehicle keys.

Specific access procedures need to be executed by independent operators (ISP) and their employees to receive access to security related Diagnostic Truck Software.

Quick Guide

1. Conformity Assessment
For every SERMI country, at least one Conformity Assessment Body (CAB) is responsible for the authorization. Independent operators and their employees need to contact their respective CAB to proceed the conformity assessment. Information on the countries' varying CAB readiness as well as additional procedure information can be found on www.vehiclesermi.eu.

2. SERMI Certificate Upload to Trustcenter
The acquired SERMI certificate form the local CAB needs to be uploaded with the SERMI Trustcenter (one Trustcenter responsible for all SERMI markets)

3. Request Daimler Trucks SERMI role via UMAS
After successful completion of the above-mentioned access procedures, ISPs can authenticate for the new Daimler Trucks SERMI role via UMAS:
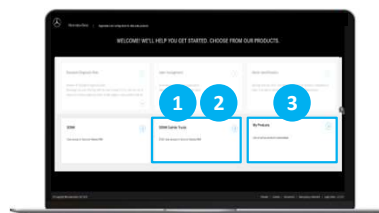
1. Log into UMAS and select the tile "SERMI Daimler Trucks"

2. Verify yourself by scanning the following QR-Code with your Digidentity App

3. After successful verification, the activated SERMI role will be shown under "My products" and remain valid for 12 hours. In case you require access post 12 hours, please activate your SERMI role again (step 3).

4. Execute Daimler Trucks theft relevant diagnostic processes
To execute theft relevant diagnostic processes, users must still meet all the following known prerequisites:
- Valid Mercedes-Benz Trucks Standard Diagnosis Role (requestable via UMAS)
- Valid Mercedes-Benz Trucks Flash Role (requestable via market form)
- Confirmation of successful participation in Mercedes-Benz Trucks Flash- and FBS-eTraining for ISPs (requestable via Truck Training Platform: https://service-info.mercedes-benz-trucks.com/eu/en/external-links.html))