The provided documents are created and owned by Mercedes-Benz Group. Processes and contents may vary for customer of Daimler Truck AG.

XENTRY WIS





Mercedes-Benz



Structured Working 2.0

Regardless of whether Mercedes, Maybach or smart: Retail is not possible without the latest service literature for all years since 1985. And now - even more is possible!

A new era of workshop information: Long wished-for, the new product generation of the previous WIS is now available - and fully integrated in the XENTRY Portal ecosystem!

All technical descriptions, work instructions and information that you require for your maintenance or repair are now also available in XENTRY WIS. Your modern Workshop Information System is convincing thanks to its new design. It can be conveniently called up on its own or via XENTRY TIS and can also



It is intuitive to use and quickly understood, and can also be used when on the go on your tablet: Similar to all new XENTRY applications, XENTRY WIS gives you more freedom!

be used on your tablet. You can get up-to-date and precise data on your workshop order at any time and anywhere at the touch of a button. This allows you to process your order efficiently and act in a targeted manner.

Optimized functions in a modern design

Always up-to-date: The central Workshop Information System (WIS) will as XENTRY WIS be even more efficient and user-friendly.

XENTRY WIS provides you and your service employees with all important data related to all workshop orders: Regardless of whether technical descriptions, work instructions and important information – XENTRY WIS is the place to go for the precise completion of maintenance or repair services.

What's new in XENTRY WIS?

- Mobile device application: Easy search process on your tablet
- Integration in XENTRY Portal: Uniform design and simplified application
- JAVA/OWS clients are no longer required
- Search for workshop information, integrated in the XENTRY Portal
- Your gain The Dynamic Wiring Diagram (DWD). View the relevant wiring diagram information for you vehicle is just a few clicks.
- Integration into existing After-Sales processes for linked After-Sales information
- Different search options
- Integration in XENTRY TIS

Who benefits from XENTRY WIS?

Simply everyone: Service receptionists, diagnostic technicians, mechanics, W&G managers, IT employees – and our customers!

What are the benefits for you?

- Find the information you need more quickly
- Simplified use thanks to a modernized design
- More precise information search and time saving thanks to a clever connection to XENTRY TIS
- Rapid familiarization thanks to known WIS/ASRA operating concept

What are the benefits for our customers?

• Quicker information and shorter waiting times

Languages

The user interface and content are available in the following languages:

| German | Finnish | Turkish |
|------------|-----------|-------------|
| English | Hungarian | Japanese |
| French | Korean | Czech |
| Spanish | Chinese* | Romanian |
| Portuguese | Swedish | Slovakian** |
| Italian | Russian | Norwegian* |
| Dutch | Polish | Slovenian** |
| Danish | Greek | Bulgarian** |
| | | |

Low requirements for big advantages

To avail of XENTRY WIS, you solely need access to the XENTRY Portal. Your national representative maintains your access and relevant user data for you.

Further information on the product can be found in the Retail Guide (XENTRY Portal > Maintenance & Repair > XENTRY WIS). The minimum requirements for your IT infrastructure can be found in the Connectivity Guide in the XENTRY Portal:

https://xentry.daimler.com





Customized information in a matter of seconds: Thanks to the vehicle identification number(FIN)-specific display of the Dynamic Wiring Diagram, solely the wiring diagram relevant for their vehicle is shown to the user.

* Simplified.

** Only user interface.

If certain data are not available in the selected language, the document will be shown in the next language that is preselected and available in the system (= language cascading).



With the latest technology, you can search in a quick, intuitive and quick manner – Profit from XENTRY WIS in your workshop process.

What's new otherwise?

XENTRY WIS is not the only innovation in the XENTRY Portal – it is joining a whole network of additional applications that together represent a milestone in Retail: XENTRY TIS, XENTRY Operation Time and the Dynamic Wiring Diagram (DWD).

There is even more to experience!

You want a more intensive experience of the innovation? Then visit our campaign page with additional information on XENTRY WIS in the XENTRY Portal at: **https://xentry.daimler.com**